## When placing a service call please have the following information:

1. ID # for the machine that needs service

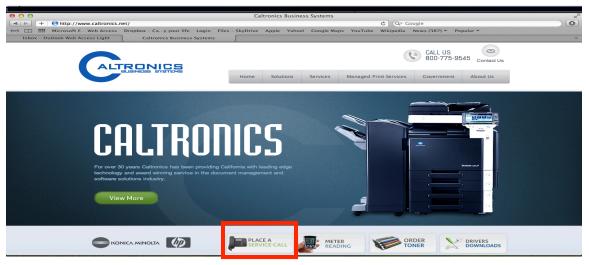
2. Please provide a <u>direct contact name</u> & <u>phone number</u> and **Email contact** for the technician to contact you for support.

By Phone: 800-366-3345

Via Email: dispatch@caltronics.net



## From the Web: www.caltronics.net





For online instruction videos please visit the Caltronics YouTube channel at: <a href="http://www.youtube.com/user/caltronicsbizsystems">http://www.youtube.com/user/caltronicsbizsystems</a>. A link to the Youtube channel can also be found at the bottom of the Caltronics webpage <a href="https://www.caltronics.net">www.caltronics.net</a>

## **Training Questions?**

Please email your education specialists or place a service call for training.

## **Education Specialists:**

Brian Cowan email: cowanb@caltronics.net (SF, Santa Rosa, Fairfield, East Bay Area)

Chrissy Beretta email: berettac@caltronics.net (Customer Service Manager)

Roxanne Williams email: williamsr@caltronics.net (Fresno)

Madi Witry email: <a href="mailto:witrym@caltronics.net">witrym@caltronics.net</a> (Sacramento, Fairfield, Santa Rosa)
Richard Bryant email: <a href="mailto:bryantr@caltronics.net">bryantr@caltronics.net</a> (Customer Service Supervisor)
Zack Romero email: <a href="mailto:romeroz@caltronics.net">romeroz@caltronics.net</a> (Sacramento, Fairfield, Santa Rosa)

William Solis email: solisw@caltronics.net (LA Area, Southern California)

Laura Dutra Scrimsher email: <a href="mailto:scrimsherl@caltronics.net">scrimsherl@caltronics.net</a> (Sunnyvale, San Jose, Monterey, Santa Cruz)