

When perform Scan to SMB to the folder shared on Mac OSX 10.7.x or greater, the scan job fails.

Cause: Apple has changed from SAMBA to their own SMBX.

Solution: Konica Minolta has Released Special Firmware to correct this issue for the following Models

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|--------|-----------------|---------|--------|
| Bizhub | C652DS/C552DS | Version | GC6-C5 |
| Bizhub | C360/C220/C280 | Version | GC6-C6 |
| Bizhub | C652/C552/C452 | Version | GC6-C5 |
| Bizhub | C650/C550/C451 | Version | GPG-R6 |
| Bizhub | C353 | Version | GPG-R6 |
| Bizhub | C253 | Version | GQG-R6 |
| Bizhub | C203 | Version | GRG-R6 |
| Bizhub | 652/552 | Version | GC3-F7 |
| Bizhub | 423/363/283/223 | Version | GC6-C8 |
| Bizhub | 501/421/361 | Version | GDL-21 |
| Bizhub | 601/751 | Version | GCH-20 |

After upgrading firmware please be sure to change the following settings.

Select "ON" on Direct Hosting setting in SMB settings.

Select "V1/V2" on NTLM Settings of Client settings in SMB settings.

Please synchronize Date/Time of MFP with Date/Time of PC (MacOSX 10.7.x or greater).

(maximum tolerance is plus or minus 2 hours)